



Relias Response to COVID-19

Amidst the disruption and uncertainty related to coronavirus and COVID-19, we want to share with you what Relias is doing to help our clients and others navigate the pandemic.

Our Clients: As an online training provider, Relias is uniquely equipped to support your heightened needs in this unprecedented time. We will deliver relevant education and timely resources to equip your organization throughout the pandemic. We are also working to release brand new content and functionality across all of our platforms to support your needs in this time. In addition to maintaining uninterrupted support and communication, we will continue to create content for all industries, update platform features, and move forward with scheduled upgrades.

Our Healthcare Community: As an immediate response to meeting the needs of the healthcare community as a whole, Relias created a [coronavirus and pandemic preparedness toolkit \[gslink.relias.com\]](https://gslink.relias.com) that is continually updated with new and updated resources, including unrestricted access to online courses and publications on infection prevention and telehealth. We encourage you to share this toolkit with others and check back regularly for the latest blog articles, course offerings, and webinars.

Our Employees: As you may already know, all 700+ Relias employees are working remotely and all corporate events and travel have been halted to prevent the spread of the virus. Our entire organization participates in a weekly call to stay in touch and hear from our partners to better understand the impact of this pandemic across the continuum of care.

As your partner, we want you to know that above all else, we are here to help and we are grateful for what you are doing in your community in light of new difficulties and changes.

RELEASE NOTES

Platform Release Notes and Course Highlights

Check out the [Platform Release Notes \[gslink.relias.com\]](https://gslink.relias.com) for information on updates, new features, and planned changes to your Relias platform that took place last month. Select your platform below for information on course updates, including archivals, changes, and new releases:

[Relias Learning and Assessments \[gslink.relias.com\]](https://gslink.relias.com)

[Relias Health \(formerly Swank\) \[gslink.relias.com\]](#)

[CE Direct \[gslink.relias.com\]](#)

FEATURE SPOTLIGHT

Now Available on the Relias Platform: Virtual Classroom

As an immediate response to the need for social distancing, Relias has accelerated the release of our Virtual Classroom tool to give Relias Platform users 90 days of free access to this live event session type. Virtual Classroom enables your organization to conduct live training events with full interactivity without compromising the safety of your staff. [Download this guide \[gslink.relias.com\]](#) to Virtual Classroom to get started today!

SUGGESTED READING

Juggling Wariness, Weariness, and Wellness [gslink.relias.com]

Terrey L. Hatcher

COVID-19 is hitting us all hard with unsettling contrasts: health officials keep saying we don't have enough information about the virus...but it sometimes feels as though we are hearing way too much. Whether you're a healthcare provider on the front lines of the COVID-19 pandemic or a business person sofa-commuting and trying to avoid catching the disease, the ups and downs are obvious and still so confusing. The struggle to balance everything is real: With that in mind, consider making conscious choices to boost your mental health amid all the concern about the potential effects of the coronavirus on your physical health.

[Continue reading \[gslink.relias.com\]](#)

Pandemic Results in Early Implementation of COVID-19 ICD-10-CM Code [gslink.relias.com]

Ron Orth, RN, CHC, CMAC

The CDC has issued an off-cycle update to the ICD-10-CM code set to include a new diagnosis code of U07.1, COVID-19, for coronavirus disease 2019. This code was originally slated to go into effect on October 1, however, it is being implemented early due to the declared pandemic and the urgent need to collect this valuable information. This became effective on April 1. Prior to this move, the CDC had released supplemental ICD-10-CM coding guidance for reporting cases related to COVID-19, but now healthcare providers should adhere to the new U07.1 code.

[Continue reading \[gslink.relias.com\]](#)

A View From the Front: An Emergency Physician's Perspective [gslink.relias.com]

Bill Binder, MD

Read Dr. Binder's [firsthand account \[gslink.relias.com\]](#) of how COVID-19 has changed his perspective on aging, the healthcare community's response to the virus, and the future.

WEBINARS

Webinar Series: Hear from Experts on Coronavirus and Pandemic Preparedness

Understanding Coronavirus and How to Keep You and Yours Safe

[Watch on-demand \[gslink.relias.com\]](#)

COVID-19 Pandemic Preparedness for Your Front Line Staff

[Watch on-demand \[gslink.relias.com\]](#)

COVID-19 and Long-Term Care Providers: Where Are We Now?

Thursday, April 9 - 2:00 p.m. ET

[Register now \[gslink.relias.com\]](#)

Protecting Mothers and Babies: COVID-19 and the Obstetric Patient

Friday, April 10 - 2:00 p.m. ET

[Register now \[gslink.relias.com\]](#)

Maximizing Your LMS During Staffing Emergencies

Monday, April 13 - 2:00 p.m. ET

[Register now \[gslink.relias.com\]](#)

Teepa Snow: Living With Dementia During the COVID-19 Pandemic

Friday, April 24 - 2:00 p.m. ET

[Register now \[gslink.relias.com\]](#)

SOLUTION SPOTLIGHT

[\[gslink.relias.com\]](#)Why Relias is the Solution for Small Operating Budgets

Edgerton Hospital and Health Services in Edgerton, WI offers include LVAD rehabilitation, diagnostic imaging, emergency care, urgent care, pulmonary rehabilitation, a sleep disorders center, infusion therapy, and short-term rehab. Since they began using the Relias Platform in 2013, the hospital has found that Relias streamlines tracking and reporting. [Continue reading \[gslink.relias.com\]](#) to find out why Edgerton's staff has found that Relias helps them remain competitive while cutting costs.

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